

April 2017 Excess Flow Valve Rule Change

You have the right to request that an excess flow valve (EFV) be installed on your natural gas service line. The EFV was developed as another safety tool for consumers and all new or replaced gas service lines will be required to include this device if they meet the requirements of federal regulations. An excess flow valve (EFV) is a mechanical valve that can automatically shut the gas flow OFF to your home's natural gas service line near its source at our main gas pipeline should a break in your service line occur or should service damage be done to the service line creating a severe leak. This might occur if someone digging hits the line or if some other cause of damage such as a natural disaster breaks or seriously damages the service line. There are limitations as well as benefits to the EFV. For instance, the EFV does NOT shut off gas flow if a leak occurs in your home or at any point past the gas meter at your location. The EFV may also not shut off the gas flow if a small leak occurs on the service line itself. If you would like more information or have specific questions call us at 423-745-4501.

Should you decide that an EFV is right for your situation please call us to discuss options and details at 423-745-4501. If your service line meets the requirements for such an installation then we will work out a mutual agreeable date by which the installation will be made. Know that there are costs associated with the installation of this device. The basic cost for such an installation will be \$100.